

# FOMO + FUZEN PRESENTS TICKETING TIPS

## WHEN IS FOMO + FUZEN PRESENTS?

Wednesday 15 January 2020

## WHAT TIME DOES FOMO + FUZEN PRESENTS START AND FINISH?

Auckland: 5pm - 10:30pm

## HOW MUCH ARE FOMO + FUZEN PRESENTS TICKETS?

### GENERAL ADMISSION PRE-SALE

**GA PRE-SALE FIRST RELEASE** **\$89.90** + BF

*Available from 12 June - 26 June (unless sold out prior). Sign up now closed.*

**GA PRE-SALE SECOND RELEASE** **\$99.90** + BF

*Available from 12 June - 26 June (unless sold out prior). Sign up now closed.*

### VIP PRE-SALE

**VIP PRE-SALE FIRST RELEASE** **\$159.90** + BF

*Available from 12 June - 26 June (unless sold out prior). Sign up now closed.*

**VIP PRE-SALE SECOND RELEASE** **\$169.90** + BF

*Available from 12 June - 26 June (unless sold out prior). Sign up now closed.*

**NOTE:** VIP includes an expedited entry lane, dedicated VIP Area with fancy loos, shade and seating, cloak room, phone charge station, exclusive bar offerings and two free standard drink cards. VIP is 18+ only.

**NOTE:** All ticket purchases through Ticket Fairy are inclusive of transaction fees and GST.

## CAN I GO TO FOMO + FUZEN PRESENTS?

FOMO + FUZEN PRESENTS is a licensed 16+ event. You must be 16 years of age or older on the day of the show to attend, no exceptions.

If you are under 18, it is not a requirement to have a parent or guardian with you but we always recommend enjoying FOMO + FUZEN PRESENTS with a group of friends.

## IS FOMO + FUZEN PRESENTS ACCESSIBLE FOR EVERYONE?

Yes, FOMO + FUZEN PRESENTS is fully accessible. Contact us and we'll be happy to provide you with any information you require. Please email: [info@fuzen.co.nz](mailto:info@fuzen.co.nz)

A map detailing locations of parking, site access, viewing platform and disabled toilets will be available closer to the festival date.

## HOW DO I BUY A TICKET TO FOMO + FUZEN PRESENTS?

The only way to get access to tickets is to register [here](#).

Your NAME, DATE OF BIRTH and EMAIL ADDRESS are required to purchase tickets.

**NOTE:** The only place to buy FOMO + FUZEN PRESENTS tickets is via our authorised ticket seller, Ticket Fairy or Ticketek. FOMO + FUZEN PRESENTS cannot guarantee entry to anyone who purchases a ticket via an unauthorised resale site like Facebook Marketplace, Viagogo, eBay, Gumtree etc.

## I'VE SIGNED UP FOR ACCESS TO FOMO + FUZEN PRESENTS TICKETS, WHAT HAPPENS NEXT?

Sit tight for now! FOMO will communicate more information regarding the General Public On-Sale soon. Stay tuned.

## CAN I BUY A FOMO + FUZEN PRESENTS TICKET FOR A FRIEND?

Yes, but make sure you have the **NAME, DATE OF BIRTH** and **EMAIL ADDRESS** for each friend you want to buy a ticket for. Triple check you have entered all their details correctly when buying.

## HOW MANY FOMO + FUZEN PRESENTS TICKETS CAN I BUY?

You can buy up to four (4) tickets per transaction.

## CAN I POST MY FOMO + FUZEN PRESENTS TICKET ON SOCIAL MEDIA?

We know it's exciting but please do not post your FOMO + FUZEN PRESENTS ticket with the barcode visible on social media.

## WILL THERE BE A FOMO + FUZEN PRESENTS RESALE FACILITY AVAILABLE?

Yes, we will have an official Resale facility. This will be the only place to safely resell your ticket. More info on this soon, stay tuned.

## DO I NEED TO BRING ID TO FOMO + FUZEN PRESENTS?

### U18

Yes, you will need to bring CURRENT and VALID ID to FOMO + FUZEN PRESENTS. For any under 18 attendees, please bring one of the below:

- Passport
- Student ID card
- Library Card (if includes DOB)
- Bus Pass (if includes DOB)

### OVER 18

Yes, you will need to bring CURRENT and VALID PHOTO ID to FOMO + FUZEN PRESENTS. For any 18+ attendees, please bring one of the below:

- New Zealand or Australian photo Driver's License or Learner's Permit
- Current Passport
- HANZ 18+ card.

**NOTE:** Birth certificates, photos or photocopies of ID cannot be accepted under any circumstances.

## **I'VE BOUGHT A FOMO + FUZEN PRESENTS TICKET, WHAT HAPPENS NEXT?**

You will receive a booking confirmation email once you have successfully purchased your FOMO + FUZEN PRESENTS ticket.

**NOTE:** To minimise scalping and fraudulent activity, all Pre-Sale tickets will be withheld until closer to the event. FOMO + FUZEN will communicate ticket delivery information at a later date and issue PDF tickets via your nominated email address. Please don't stress, you will get your tickets well before the event takes place!

## **I HAVE A FOMO + FUZEN PRESENTS TICKET BUT CAN'T GO ANYMORE, WHAT CAN I DO?**

All FOMO + FUZEN PRESENTS ticket sales are final, however you will have the chance to put your ticket up for Resale or change the name on your ticket once this facility opens. We will have more information to share regarding Resale very soon.

## **WHAT IF I LOSE MY FOMO + FUZEN PRESENTS TICKET?**

If you bought your ticket online via Ticket Fairy make sure you save the email that has your PDF ticket attached so you can re-print your ticket.

If you delete or lose the email that has the PDF ticket attached please log into your Ticket Fairy account and head to 'My Tickets'.. Your ticket will be there.

## **DO I HAVE TO PRINT MY TICKET TO ENTER FOMO + FUZEN PRESENTS?**

You are not required to print your ticket to enter the festival; your ticket can be scanned right off your phone.

# **FOMO + FUZEN PRESENTS GENERAL FAQ'S**

## **CAN I REVIEW OR PHOTOGRAPH FOMO + FUZEN PRESENTS?**

Please email your application to: [josie@greatthings.co.nz](mailto:josie@greatthings.co.nz)

## **IS IT POSSIBLE TO WORK AT FOMO + FUZEN PRESENTS?**

**BAR STAFF:** Please register your interest [here](#).

**FOOD VENDORS:** Please register your interest [here](#).

**EVENT VOLUNTEERS:** Please register your interest [here](#).

## **CAN I BECOME A PROMOTER / TICKET SELLER / INFLUENCER FOR FOMO + FUZEN PRESENTS?**

Yes you can, please register your interest [here](#).

## **CAN I PLAY AT FOMO + FUZEN PRESENTS?**

Sorry! We hand select each artist playing the festival and FOMO + FUZEN presents is fully booked already.

## **I'M A BRAND, CAN I SPONSOR FOMO + FUZEN PRESENTS?**

Please submit your enquiry [here](#).